



Texas Commission on Environmental Quality
Lead Copper Rule for Community Water Systems Form 20681a

**Lead Exceedance Public Education Requirements
FOR COMMUNITIES**

[name of community public water system (PWS)] found elevated levels of lead in drinking water in the building(s) or residences during **[sample date of Lead and Copper sampling]**. Lead can cause serious health problems, especially for pregnant women and young children. Please read this information closely to see what you can do to reduce lead in your drinking water.

This notice is being sent to you by **[name of community PWS]** Texas State Water System ID # **[water system number]** on **[date of notice]**.

The Texas Commission on Environmental Quality (TCEQ) and **[name of community PWS]** are concerned about lead in your drinking water. Although most sinks had low levels of lead in the drinking water, some had high lead levels above the Environmental Protection Agency (EPA) action level of 15 parts per billion (ppb), or 0.015 milligrams of lead per liter of water (mg/L).

Please note, this is not a violation under federal or state law, it does however, prompt **[name of community PWS]** to have post Lead Public Education and if found to have a high level reading in subsequent sampling, a program in place to minimize lead in your drinking water. This program may include adding corrosion control treatment, source water treatment, and if necessary replacing lead service lines. If you have any questions about how we are carrying out the requirements of the lead regulation, please give us a call at **[community PWS phone number]**. This document explains the simple steps you can take to protect you and your family by reducing your exposure to lead in drinking water while in the **[name of community PWS]** homes(s).

Health Effects of Lead

Lead can cause serious health problems if too much enters your body from drinking water or other sources. It can cause damage to the brain and kidneys, and can interfere with the production of red blood cells that carry oxygen to all parts of your body. The greatest risk of lead exposure is to infants, young children, and pregnant women. Scientists have linked the effects of lead on the brain with lowered IQ in children. Adults with kidney problems and high blood pressure can be affected by low levels of lead more than healthy adults. Lead is



stored in the bones and it can be released later in life. During pregnancy, the child receives lead from the mother's bones, which may affect brain development.

Sources of Lead

Lead is a common metal found in the environment. Drinking water is one possible source of lead exposure. The main sources of lead exposure are lead-based paint and lead-contaminated dust or soil, and some plumbing materials. In addition, lead can be found in certain types of pottery, pewter, brass fixtures, food, and cosmetics. Other sources include exposure in the work place and exposure from certain hobbies (lead can be carried on clothing or shoes). Lead is found in some toys, some playground equipment, and some children's metal jewelry.

Lead in drinking water, although rarely the sole cause of lead poisoning can significantly increase a person's total lead exposure, particularly the exposure of infants who drink baby formulas and concentrated juices that are mixed with water. The Environmental Protection Agency (EPA) estimates that drinking water can make up 20 percent or more of a person's total exposure to lead. Lead is unusual among drinking water contaminants in that it seldom occurs naturally in water supplies like rivers and lakes. Lead enters drinking water primarily as a result of the corrosion, or the wearing away of materials containing lead in the water distribution system and household plumbing. These materials include lead-based solder used to join copper pipe, brass and chrome plated brass faucets, and in some cases, pipes made of lead that connect your house to the water main (service lines). In 1986, Congress banned the use of lead solder containing greater than 0.2% lead, and in 2011 restricted the lead content of faucets, pipes and other plumbing materials to 0.25%. When water stands in lead pipes or plumbing systems containing lead for several hours or more, the lead may dissolve into your drinking water. This means the first water drawn from the tap in the morning, or later in the afternoon after returning from work or school, can contain fairly high levels of lead.



Steps You Can Take to Reduce Exposure to Lead in Drinking Water

- 1. Run water to flush out lead.** If it hasn't been used for several hours, run the cold water tap until the temperature is noticeably colder. This flushes lead-containing water from the pipes. To conserve water, remember to catch the flushed tap water for plants or some other household use (e.g. cleaning).
- 2. Use cold water for cooking and preparing baby formula.** Do not cook with or drink water from the hot water tap; lead dissolves more easily into hot water. Don't use water from the hot water tap to make baby formula.
- 3. Do not boil water to remove lead.** Boiling water will not reduce lead.
- 4. Look for alternative sources or treatment of water.** You may want to consider purchasing bottled water or a water filter. Read the package to be sure the filter is approved to reduce lead. Be sure to maintain and replace a filter device in accordance with the manufacturer's instructions to protect water quality. Contact NSF International at 800-NSF-8010 or [NSF website](#) for information on performance standards for water filters.
- 5. Get your child's blood tested.** Contact your local health department or healthcare provider to find out how you can get your child tested for lead, if you are concerned about exposure.

What Happened and What is Being Done

Routine sampling was completed in [month and year of routine sampling]. [How many samples exceeded the action level] from _____ sink. Additional sampling will be performed in [month(s) and year of additional sampling]. Offer to resample any sink/location that was high in lead.



THIS SECTION IS NOT A DELIVERY – FOR PWS INFORMATION ONLY

Timing: PE delivery requirements must be conducted within 60 days after the end of the monitoring period in which the lead exceedance occurred and repeated once every 12 months. For systems that are required to conduct monitoring annually or less frequently, the end of the monitoring period is September 30 of the calendar year in which the sampling occurs, or, if the TCEQ has established an alternate monitoring period, the last day of the period. You may discontinue delivery of the PE materials if you have met the lead action level during the most recent six month monitoring period. You must recommence PE if testing subsequently exceeds the lead action level during any monitoring period.

REQUIRED METHODS OF DELIVERY FOR COMMUNITY PUBLIC WATER SYSTEMS

Small <3,300 customers	Large >3,300 customers
Deliver printed materials (pamphlets, brochures, posters) to all bill paying customers	Deliver printed materials (pamphlets, brochures, posters) to all bill paying customers
Deliver public education materials to the following facilities and organizations that are served by the system that are most likely to be visited regulatory by pregnant women and children: <ol style="list-style-type: none"> 1. Local public health agencies 2. Public and private schools or school boards 3. Women infants and Children (WIC) and head Start programs 4. Public and private hospitals and medical clinics 5. Pediatricians 6. Family planning clinics 7. Local welfare agencies 	Deliver public education materials to the following facilities and organizations that are located within your service area, along with a cover letter encouraging distribution to all potentially affected customers or users: <ol style="list-style-type: none"> 1. Local public health agencies 2. Public and private schools or school boards 3. Women infants and Children (WIC) and head Start programs 4. Public and private hospitals and medical clinics 5. Pediatricians 6. Family planning clinics 7. Local welfare agencies
Make a good faith effort to locate the following organizations within the service area and deliver materials that meet the content requirements, along with an informational notice that encourages distribution to all potentially affected customers or users. The good faith effort to contact at-risk customers may include requesting a specific contact list	Make a good faith effort to locate the following organizations within the service area and deliver materials that meet the content requirements, along with an informational notice that encourages distribution to all potentially affected customers or users. The good faith effort to contact at-risk customers may include requesting a specific contact list



Small <3,300 customers	Large >3,300 customers
of the organizations from the local Public Health Agencies, even if the agencies are not located within the public water system service area. <ol style="list-style-type: none"> 1. Licensed childcare centers 2. Public and private preschools 3. Obstetricians-Gynecologists and Midwives 	of the organizations from the local Public Health Agencies, even if the agencies are not located within the public water system service area. <ol style="list-style-type: none"> 1. Licensed childcare centers 2. Public and private preschools 3. Obstetricians-Gynecologists and Midwives
Provide information on or in each water bill quarterly	Provide information on or in each water bill quarterly
Submit press release to newspaper, television, and radio stations	Submit press release to newspaper, television, and radio stations
Conduct one (1) activity from one of the following general categories: <ol style="list-style-type: none"> 1. Public Service Announcement 2. Paid Advertisements 3. Display Information in public areas 4. Email to customers 5. Public meetings 6. Delivery to every household 7. Provide materials directly to multi-family homes 8. Other methods if required by TCEQ. 	Conduct three (3) activities from one, two, or three of the following general categories: <ol style="list-style-type: none"> 1. Public Service Announcement 2. Paid Advertisements 3. Display Information in public areas 4. Email to customers 5. Public meetings 6. Delivery to every household 7. Provide materials directly to multi-family homes 8. Other methods if required by TCEQ.
	Post material on a publicly accessible website for systems serving > 100,000 people

Please send the copy of your posted Public Education Notice to:

Texas Commission on Environmental Quality
Lead/Copper Monitoring Coordinator
Public Drinking Water Section, MC 155
P.O. Box 13087
Austin, Texas 78711-3087



Lead Public Education Certification Form 20681

PWS ID #: TX _____

PWS NAME: _____

Monitoring Period to which the notice applies: _____

Date(s) Lead Public Education was provided to customers: _____

The public water system named above hereby certifies that its lead public education notice has been conducted within 60 days after the monitoring period in which the lead exceedance occurred. For public water systems that are required to conduct monitoring annually or less frequently, the end of the monitoring period is September 30 of the calendar year in which the sampling occurs. You may discontinue delivery of the lead public education materials if you have met the lead action level during the most recent six month monitoring period. You must recommence lead public education if testing subsequently exceeds the lead action level during any monitoring period.

Public Water System with populations under 3,300 customers (check all that apply)

- Deliver printed materials (pamphlets, brochures, posters) (provide list with addresses) to all bill paying customers.
- Deliver public education materials (provide list with address) to the following facilities and organizations that are served by the public water system that are most likely to be visited regularly by pregnant women and children:

1. Local public health agencies
2. Public and private schools or school boards
3. Women infants and Children (WIC) and head Start programs
4. Public and private hospitals and medical clinics
5. Pediatricians
6. Family planning clinics
7. Local welfare agencies
8. Family planning clinics



- Make a good faith effort to locate the following organizations within the service area and deliver materials that meet the content requirements, (provide list with address) along with an informational notice that encourages distribution to all potentially affected customers or users. The good faith effort to contact at-risk customers may include requesting a specific contact list of the organizations from the local Public Health Agencies, even if the agencies are not located within the public water system service area.
 1. Licensed childcare centers
 2. Public and private preschools
 3. Obstetricians-Gynecologists and Midwives

- Provide information on or in each water bill quarterly

- Submit press release to newspaper, television, and radio station. This requirement can be waived if the public water system distributes notices to every household served by the public water system and population is under 3,300. If population is over 3,300, this must be completed by public water system.

- For public water systems under population 3,300, conduct one (1) activity from one of the following general categories:
 1. Public Service Announcement
 2. Paid Advertisements
 3. Display Information in public areas
 4. Email to customers
 5. Public meetings
 6. Delivery to every household
 7. Provide materials directly to multi-family homes
 8. Other methods if required by TCEQ.

- For public water systems with population over 3,300, conduct three (3) activities from one, two, or three of the following general categories:
 1. Public Service Announcement
 2. Paid Advertisements
 3. Display Information in public areas
 4. Email to customers
 5. Public meetings
 6. Delivery to every household
 7. Provide materials directly to multi-family homes
 8. Other methods if required by TCEQ.

- For public water systems with populations over 100,000, post material on a publicly accessible website.



Certified by:

Name: _____

Title: _____

Phone: _____

Date(s) Lead Public Education was provided to customers:

Please send the copy of the Final Lead Public Education, the Certification of Delivery of Lead Public Education, and who received the notices to:

**Texas Commission on Environmental Quality
Lead and Copper Program
Drinking Water Standards Section, MC 155
P.O. Box 13087
Austin, Texas 78711-3087
Fax: 512 -239 - 6050**